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**FEDERAL PUBLIC SERVICE COMMISSION**  
**SECTION OFFICERS PROMOTIONAL EXAMINATION - 2016**

Roll No.

**PUBLIC ADMINISTRATION**

**TIME ALLOWED: THREE HOURS**

**MAXIMUM MARKS: 100**

**NOTE:**(i) Attempt **FIVE** questions in all. **ALL** Questions carry **EQUAL** Marks.  
(ii) All the parts (if any) of each Question must be attempted at one place instead of at different places.  
(iii) Candidate must write **Q. No.** in the **Answer Book** in accordance with **Q. No.** in the **Q. Paper**.  
(iv) No Page/Space be left blank between the answers. All the blank pages of Answer Book must be crossed.  
(v) Extra attempt of any question or any part of the attempted question will not be considered.  
(vi) Leave some blank space and draw two horizontal lines (====) at the end of each answer.

- Q. 1.** Punjab government has recently reinstated commissionerate system by doing away with Nazim system at local government level. Explain what factors have contributed towards this change and what implications are likely to have for public? (20)
- Q. 2.** Under the influence of recent Public Sector reforms, most of the public service organizations have been turned into autonomous, self-governing organizations. This has resulted in reducing governmental financial responsibility towards these organizations, however, accountability of these organizations have become a major problem. Identify any such organization, explain to what extent this observation is true? (20)
- Q. 3.** In the recent years, government has been able to increase tax revenue substantially using various reforms and strategies; however, lapsing of budgets remains to be a serious concern for public sector financial managers. Explain what factors contribute towards lapsing of the budgets and how this problem can be overcome? (20)
- Q. 4.** The principle of dichotomy between public administration and politics, enunciated by Woodrow Wilson has been a cornerstone of the subject of Public Administration. However, some recent research has questioned its viability. Taking any Public Sector Organization (PSO) as an example, explain to what extent this principle holds true in reality and if applied what implications will it have for proper functioning of bureaucracy? (20)
- Q. 5.** In recent years, biometric system has been introduced in various public sector organizations to control the attendance of the employees. To what extent, in your views, this external control system can ensure improved attendance results, if the causes of weak attendance rooted in culture, social reality, and economic conditions continue to remain unaddressed? (20)
- Q. 6.** Provision of public services like health, education, transport etc. to the citizens irrespective of their financial profile, has been the ultimate focus of the public organizations historically, however, in recent years, following the footsteps of private organizations, public organizations have increased their fees/charges considerably. To what extent this shift is compatible with governments' adopted policy and resolve to reduce ever increasing poverty levels in Pakistan? (20)
- Q. 7.** There is a marked shift in the policy of the government in recent years from permanent to contractual employment under the economy and efficiency drive. How this shift in policy is likely to affect loyalty, motivation, and commitment of the employees towards their jobs, organizations; and quality of service provision to the public? (20)
- Q. 8.** In recent years, more and more public organizations are developing their websites. Using some concrete examples, explain, in what ways this step has benefited the public at large (including both have/have not sections) and what new issues have emerged for service delivery due to their introduction. (20)
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